



Lending Service Analyst and Underwriter – Wadena Branch

Do you love providing Member's with the financial confidence they need to succeed in any direction they choose? Do you know your individual contributions make a difference and do you love removing complexity and frustration from people's lives? We are seeking a motivated individual who has an energetic and exciting approach to life, that works independently, as well as part of a team, and demonstrates these qualities:

- Strong focus on members
- Love to goal set, and feel a sense of ownership for projects from beginning to end
- Curiosity and the ability to question the status quo
- Creative and open minded when looking for solutions
- Works collaboratively with peers and colleagues throughout the delivery system by sharing best practices and learning's, where appropriate
- Passionate about efficient execution
- Communication - Build constructive relationships, communicate effectively with internal and external members, and have a great time doing it

Crossroads Credit Union was founded on understanding the real needs of our member-owners, this has been at our core, so our purpose and our value proposition have been developed based on our member-owners voice. Our members are the center and their needs drive everything we do. We want to help our members make decisions at each of their personal and financial "CROSSROADS" and help them chapter by chapter.

Some of the key responsibility areas of the Lending Analyst and Underwriter is to support the overall management of a sizable portfolio of retail, agriculture and commercial accounts that exhibit a degree of complexity. The focus of the position will be on supporting both the Lending & Business Relationship Advisors in financial data input, financial analysis, and credit submission preparation. The Lending Service Analyst and Underwriter is responsible for managing the annual review process and on qualifying, converting new members and prospects together with deposit gathering. We pledge to know our members better than anyone else to provide the best possible service and advice. We achieve this through developing meaningful relationships. We want to ensure our member-owners' financial lives are better because they entrusted us.

Not everyone will be suited for this role. To be considered for this role, we are looking for someone with:

Experience: Minimum of 1 to 3 years progressive experience in financial analysis and managing a diverse portfolio in a business and retail banking environment or a similar role with comparable goals and responsibilities

- **Education:** Post secondary education in legal, agriculture, accounting, finance, commerce, business administration, or equivalent work experience. Completion of or enrolment in a Canadian Securities Course (CSC) or Certified Financial Planner (CFP) would be an asset. A demonstrated on-going commitment to life-long learning. Applicable education or similar field. Knowledge of lending products is a must.

Skills: You must be inquisitive and passionate about cultivating new relationships, a dynamic, advice-driven person who finds satisfaction in developing and recommending solutions to help our members achieve financial confidence and you must appreciate the value received from lifelong learning.

Does it sound like we are describing you? If you're not already with us in Crossroads Country, then you need to join us! To us Crossroads Country is not just a place, its a feeling. A close-knit community of people, regardless of physical location, who through all seasons are united by prairie values. It's about grassroots, hometowns, and cooperation. This feeling of belonging to a family that is always willing to lend a helping hand is part of what makes Crossroads a direction worth choosing.

At Crossroads Credit Union, we ask a lot of our employees, which is why we give so much in return. In addition to your competitive salary, medical/dental/vision plan, and one of the best matching pension plans, we will provide you with perks, including:

- Vacation that increases beyond legislated requirements
- Wellness program
- Work / Life Balance
- Flex Time
- Sick Leave – Duty of Care
- Volunteer Time
- Training & development
- Education Day / Paid Education
- Credit unions perks / free accounts
- Service awards and recognition
- Crossroads Clothing

Please don't delay in submitting your resume to Human Resources at hr@crossroadscu.ca. We will begin reviewing submissions immediately and continue until we find the right hire. Our employees are very important to us; our staff work hard, and we are committed to making first-rate hires (just like them).