



Systems Analyst I Head Office

We are seeking a highly motivated individual that excels at problem solving, to complete our Technology and Innovation Department. This position requires strong communication skills along with superior member service. Our ideal candidate would be a natural analytical thinker who likes to focus on the finer details. We would also need you have the desire to be challenged by a dynamic workplace, have a desire for continued learning and demonstrates these qualities:

- Strong focus on members
- Strong personal commitment to professional development
- Good analytical, relationship, interpersonal, communication, presentation, and team skills
- Curiosity and the ability to question the status quo
- Creative and open minded when looking for solutions
- Loves to collaborate with diverse teams to solve complex problems
- Passionate about efficient execution
- Communication - Build constructive relationships, communicate effectively with internal and external members, and have a great time doing it

Crossroads Credit Union was founded on understanding the real needs of our member-owners, this has been at our core, so our purpose and our value proposition have been developed based on our member-owners voice. Our members are the center and their needs drive everything we do. We want to help our members make decisions at each of their personal and financial “CROSSROADS” and help them chapter by chapter.

Some of the key responsibility areas of the Systems Analyst are:

- Actively and continually seek and identify opportunities for improvement of process and increased efficiencies; recommend and share ideas for improvements.
- Research emerging technology and make recommendations for improving and updating equipment and applications.
- Responsible to research test, pilot, implement, install, and support end-users with hardware and software.
- Help to design and implement technology solutions that are required or benefit the organization.
- Develop and utilize external network relationships to identify new opportunities, areas for collaboration and to expedite the implementation or trouble shooting for new systems and solutions.
- Support and participate in the partnership and collaboration activities and Crossroads implementation of future business opportunities.
- Control user accesses for local and wide area networks including configuration and monitoring of virus protections and secure remote access.
- Ensure all activities adhere to sound business practices, legislation, regulations, policies, and procedure to ensure compliance.
- Responsible for life cycle management of hardware and software including maintenance contracts, warranty, etc.

We pledge to know our members better than anyone else to provide the best possible service and advice. We achieve this through developing meaningful relationships. We want to ensure our member-owners' financial lives are better because they entrusted us.

Not everyone will be suited for this role. To be considered for this role, we are looking for someone with:

Experience: At least 3 years in a similar role with comparable goals and responsibilities

Education:

- Post secondary education in Computing and Information Systems
- Knowledge and experience in Microsoft Exchange Server and systems including Azure, MO365, core banking

Skills: You must be inquisitive and passionate about cultivating new relationships, a dynamic, advice-driven person who finds satisfaction in developing and recommending solutions to help our members achieve financial confidence and you must appreciate the value received from lifelong learning.

Does it sound like we are describing you? If you're not already with us in Crossroads Country, then you need to join us! To us Crossroads Country is not just a place, its a feeling. A close-knit community of people, regardless of physical location, who through all seasons are united by prairie values. It's about grassroots, hometowns, and cooperation. This feeling of belonging to a family that is always willing to lend a helping hand is part of what makes Crossroads a direction worth choosing.

At Crossroads Credit Union, we ask a lot of our employees, which is why we give so much in return. In addition to your competitive salary, medical/dental/vision plan, and one of the best matching pension plans, we'll provide you with perks, including:

- Vacation that increases beyond legislated requirements
- Wellness program
- Work / Life Balance
- Flex Time
- Sick Leave – Duty of Care
- Volunteer Time
- Training & development
- Education Day / Paid Education
- Credit unions perks / free accounts
- Service awards and recognition
- Crossroads Clothing

Please do not delay in submitting your resume to Human Resources at hr@crossroadscu.ca. We will begin reviewing submissions immediately and continue until we find the right hire. Our employees are very important to us; our staff work hard, and we are committed to making first-rate hires (just like them).